

CONDITIONS OF RESERVATIONS

The reservation will be effective upon receipt of this contract signed by the tenant, accompanied by the payment of the 30% deposit (30% of the total amount of the stay).

The balance of the stay will be paid no later than 30 days before the date of arrival. In case of registration less than 30 days before the start of the stay, the full payment will be required upon booking.

Some stays are financially supported by Social Services or any other organization. All requests must be made at the time of booking. No care will be accepted after booking.

Any reservation validated on our website is deemed firm and final.

TERMS OF CANCELATION

In the event of cancellation before the beginning of the stay, camping must be prevented by mail:

- Cancellation more than 30 days before arrival, the customer will be refunded the full amount of his deposit.

- Less than 30 days before arrival, the stay will not be refunded

No early departure by the mere fact of the tenant will give rise to a refund.

CONDITIONS OF STAY

All rentals are nominative and can not be assigned or rented

The tenant must be over 18 years old.

When the stay is started, there is no longer a refund due to early departure, whatever the reason.

All customers are kindly required to comply with the rules of the campsite, posted in the campsite's reception desk and in the box below.

For camping :

- Arrival from 14h and departure before 12h.

- Any overtaking will result in billing of an additional night

For rentals :

- Arrival from 16h and departures before 11h.

- A deposit of 300 € (possible damage caused) will be requested upon arrival, and returned after departure.

- A cleaning deposit of 40 € or 50 € (*) will be requested upon arrival, and returned after departure. If the accommodation is not returned in a suitable state of cleanliness, the deposit for the household will be cashed.

Any late arrival must be reported (telephone, fax, e-mail) or the booking will be considered canceled the next day 12h, without giving rise to a refund. The campsite can then rent the pitch or the accomodation.

RULES OF PROCEDURE OF THE CAMPING

- The gates are closed between 22:30 and 8:00 am, all traffic is prohibited during this period

- The campsite is not responsible for damages or damage that may occur to the personal property of tenants.

- The management reserves the right to terminate the stay without notice or refund to people who fail to respect the rules of procedure or who have given false information about the occupants of the pitch or accomodation.

Animals

Dogs are allowed (1,50 € per dog / night). Dogs must be tattooed and vaccinated (vaccination book to date), they must be kept on a leash, their stains must be removed by their masters. All dogs classified as "dangerous category" are formally prohibited. It is strictly forbidden to leave a pet alone on a pitch, tied up or locked in a car or in a rental.

Visitors

Visitors are allowed on the campsite from 9h to 22h after agreement of the management. No additional fees will be requested.

Visitors must come and register at the reception before entering the campsite. They must park their vehicle outside the campsite.

In accordance with the provisions of the Consumer Code concerning "the process of mediation of consumer disputes", the customer has the right to make free use of the mediation service offered by the Sainte Mère Eglise campsite. The mediator "law of consumption" proposed is MEDICYS. This mediation device can be reached by electronic means: www.medicys.fr or by post: MEDICYS - Center of mediation and amicable settlement of the judicial officers - 73, Boulevard de Clichy, 75009 PARIS